SHP FOR HOME HEALTH AGENCIES

A comprehensive performance improvement solution

SHP
STRATEGIC HEALTHCARE PROGRAMS

A better way to improve your performance

SHP for Agencies is a web-based OASIS scrubbing and data benchmarking solution that gives your agency the power to effectively improve performance, stay compliant with CMS, and win in this value-based and PDGM environment.

We quickly reveal trouble spots and help you improve **revenue, star ratings, staff performance,** and **patient satisfaction,** in **real-time.**

MAXIMIZE YOUR REIMBURSEMENT, WHILE IMPROVING YOUR QUALITY OF CARE

We've created secure interfaces with all major OASIS software vendors to extract your data automatically. Our **OASIS scrubbing tools** then identify documentation errors and inconsistencies that impact reimbursement and your public scores, so you can fix the assessments before submitting to CMS.

Beyond just fixing errors in documentation, SHP shows you which clinicians need improvement so that you can focus your education where it matters the most.

IMPROVE QUALITY AND STAR RATINGS

The increased focus on quality, value-based purchasing, and shrinking reimbursements affect all providers today. To stay competitive in today's environment, home health agencies need real-time actionable insights.

HHVBP—It is critical to have SHP.

With the largest share of HHCAHPS providers nation-wide, SHP for HHCAHPS enables you to see all your HHVBP measures in one place. Our Clinical Scorecard reporting suite includes the calculable VBP measures, as well as a proprietary SHP VBP score that allows you to manage performance by branch, team, clinician and more.

SHP can help accelerate your agency's performance improvement:

- Convert real-time data into a personalized performance roadmap.

- Predict events that can negatively impact your ratings and referrals (e.g., Risk of Hospitalizations).

- Pinpoint areas for improvement by comparing your performance to the largest state and national benchmarks available.

- Utilize custom reports and alerts to increase efficiency and maximize margin under PDGM.

- Rolled-up enterprise performance views, with the ability to drill down to individual location, clinician, or patient.

- Group your data by referral source, so you can demonstrate your value and stay competitive in your local market.

NEARLY
5,000
HOME HEALTH AGENCIES
are using SHP to manage their documentation and performance

As our Performance Improvement Committee focuses our improvement efforts on various outcomes I know I can use SHP to drill down to the information we need and that the information will be in real time.

– QUALITY INITIATIVES MANAGER, CARONDELET HOME CARE SERVICES, INC.

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IMPROVE PATIENT SATISFACTION

In addition to submitting your HHCAHPS data to CMS, **SHP for HHCAHPS** provides your organization with real-time, dynamic reports that you can use to improve your staff performance and patient experience.

Our HHCAHPS solution enables you to see all your **HHVBP** measures in one place and manage performance with our **Clinical Scorecard**.

SHP for Agencies integrates your HHCAHPS program along with your quality, outcome, and financial metrics, to give you the most comprehensive one stop solution.

Our HHCAHPS solution then links the patient survey to the individual clinician, so you can identify specific areas for improvement.

PROVIDE STAFF OVERSIGHT AND EDUCATION

Your agency's overall scores depend on the performance of each clinician on your team. We track performance at the individual clinician level to find your "stars", and then for any staff needing help, we identify key areas for improvement. This helps you to focus your training and education more effectively.

SHP has enabled us to identify our areas for performance improvement very quickly— we can focus on not only team performance, but also individual clinician. SHP tools allow us to individualize the education for each Clinician which has improved agency outcomes and HHCAHPS scores, in real-time!

– DIRECTOR OF CLINICAL OPERATIONS, HEALTHALLIANCE HOME HEALTH AND HOSPICE

My Customer Manager has been my "port in the storm" and provided me with the information I needed in a timely manner. As my questions become more targeted and at times complex, he quickly provides me with the accurate answers I need. I value my Customer Manager as a partner in improving my agency's quality outcomes.

– ASSOCIATE DIRECTOR OF QUALITY AND EDUCATION, HOME HEALTH AGENCY IN NEW JERSEY

About SHP

Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Our solutions bring real-time data to post-acute providers, hospitals, physician groups and ACOs to better coordinate quality care and improve patient outcomes. In business since 1996, SHP has built deep expertise and a strong reputation to help organizations nationwide raise the bar for patient care.

OUR SUPPORT TEAM IS LEGENDARY IN THE INDUSTRY

Your dedicated SHP Customer Manager provides one-on-one support to help you maximize your use of the SHP program. As your main contact, they not only solve your issues in a timely and friendly manner, they help you succeed.

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