

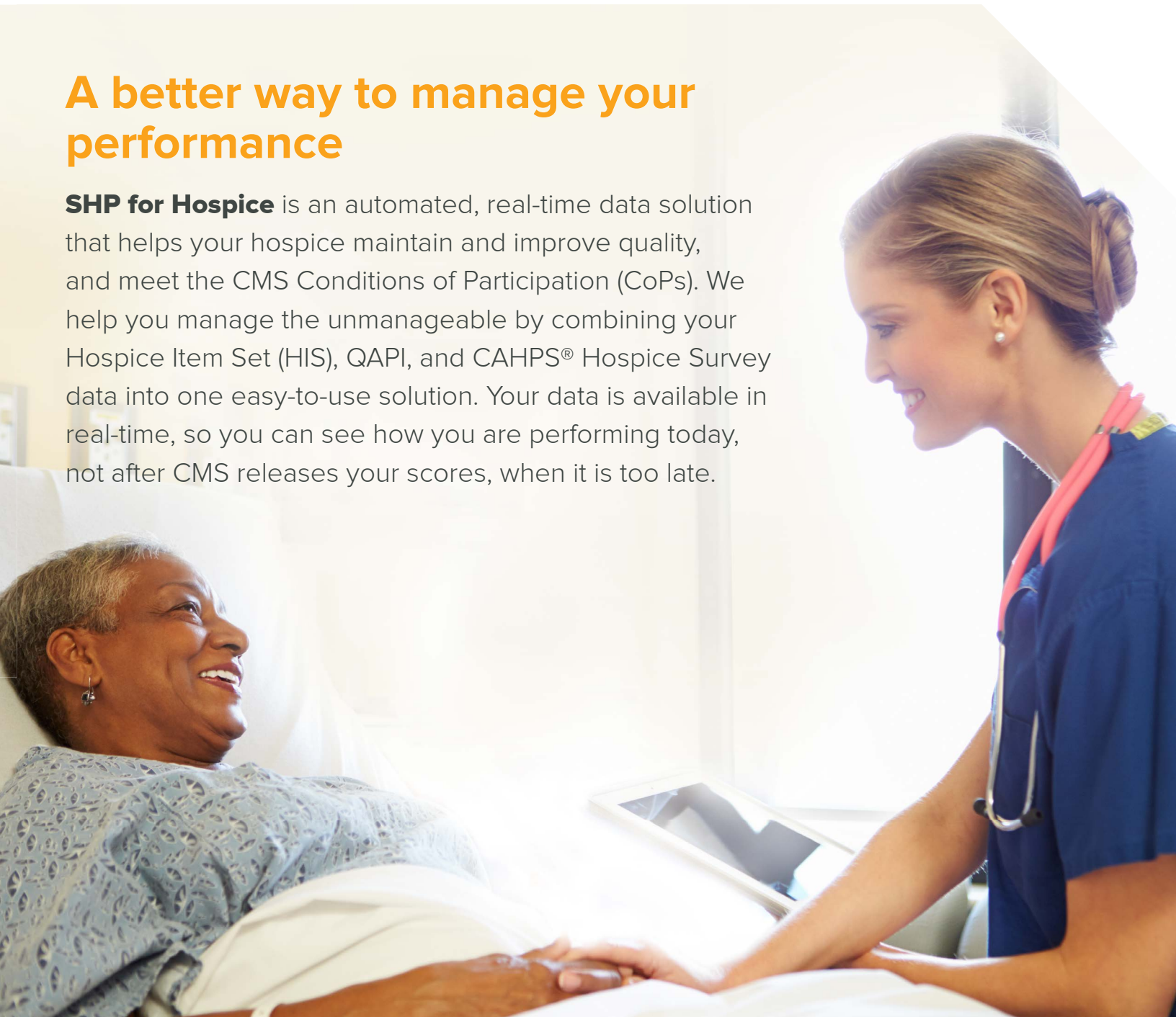
SHP FOR HOSPICE



A comprehensive QAPI and real-time
HIS performance solution

A better way to manage your performance

SHP for Hospice is an automated, real-time data solution that helps your hospice maintain and improve quality, and meet the CMS Conditions of Participation (CoPs). We help you manage the unmanageable by combining your Hospice Item Set (HIS), QAPI, and CAHPS® Hospice Survey data into one easy-to-use solution. Your data is available in real-time, so you can see how you are performing today, not after CMS releases your scores, when it is too late.



A fully automated solution for your hospice



PERFORMANCE IMPROVEMENT

Our web-based program brings you a real-time view of your hospice's performance. We make that data actionable by giving you the ability to drill-down to case manager, diagnosis, and patient details, so you can quickly identify key areas for improvement. Our clinician scorecards enable you to give objective and timely feedback to your staff so they can perform their best.



AUTOMATED DATA COLLECTION

No need for manual data entry. We interface with all major hospice software vendors to make gathering the data a seamless process.



THE LARGEST REAL-TIME HOSPICE BENCHMARKS IN THE INDUSTRY

Don't wait for old data to be released by CMS. See how you measure up to the state and national standards of today. Discover what makes you stand out from the competition. Set your goals, demonstrate improvement, then group your SHP data by referral source to show them your value and grow your business.



EASY MANAGEMENT OF MULTIPLE REPORTING REQUIREMENTS

Tired of searching through multiple sources for your data? SHP combines our Hospice Executive Advantage, HQRP, Key Performance Indicators, and our CAHPS Hospice Survey reporting, into one easy-to-use solution. No need to manually prepare your QAPI roadmap. SHP is the only place you need to go to create an actionable improvement program.



“With SHP, clinical leadership and MDs have real-time information which enables them to make timely plan of care changes that improve symptom control and improve satisfaction.”

– **CHIEF OPERATING OFFICER,
OPTUM PALLIATIVE AND HOSPICE CARE**

1,900+ HOSPICES

are using SHP to manage their documentation and performance.



Integrated CAHPS® Hospice Surveys



CAHPS APPROVED VENDOR

As an approved CAHPS vendor, we do more than just administer surveys. Our **SHP for CAHPS Hospice** solution brings you insights on individual case manager performance. You'll get real-time performance analysis through our state and national benchmarking. You will even be able to access all caregiver comments in their own handwriting.

Working with hospices of all sizes for over two decades has given us expertise that you can count on. Our patient and caregiver survey experience has helped us achieve a CAHPS Hospice Survey response rate amongst the highest in the industry, and we have set the gold standard for benchmarking and performance improvement.

"...these hospice scorecards are invaluable in helping us provide transparent, timely and objective feedback to our hospice clinicians so that they continually refine their performance."

– EXECUTIVE VICE PRESIDENT, HOME AND COMMUNITY SERVICES, HOLLAND HOME



STRATEGIC HEALTHCARE PROGRAMS

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About SHP

Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Our solutions bring real-time data to home health agencies, hospices, home infusion pharmacies, hospitals, and ACOs to better coordinate quality care and improve patient outcomes. Since 1996, SHP has helped organizations nationwide raise the bar for healthcare performance.

OUR SUPPORT TEAM IS LEGENDARY IN THE INDUSTRY

Your dedicated SHP Customer Manager provides one-on-one support to help you maximize your use of the SHP program. As your main contact, they not only solve your issues in a timely and friendly manner, they help you succeed.



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