

A better way to manage your performance

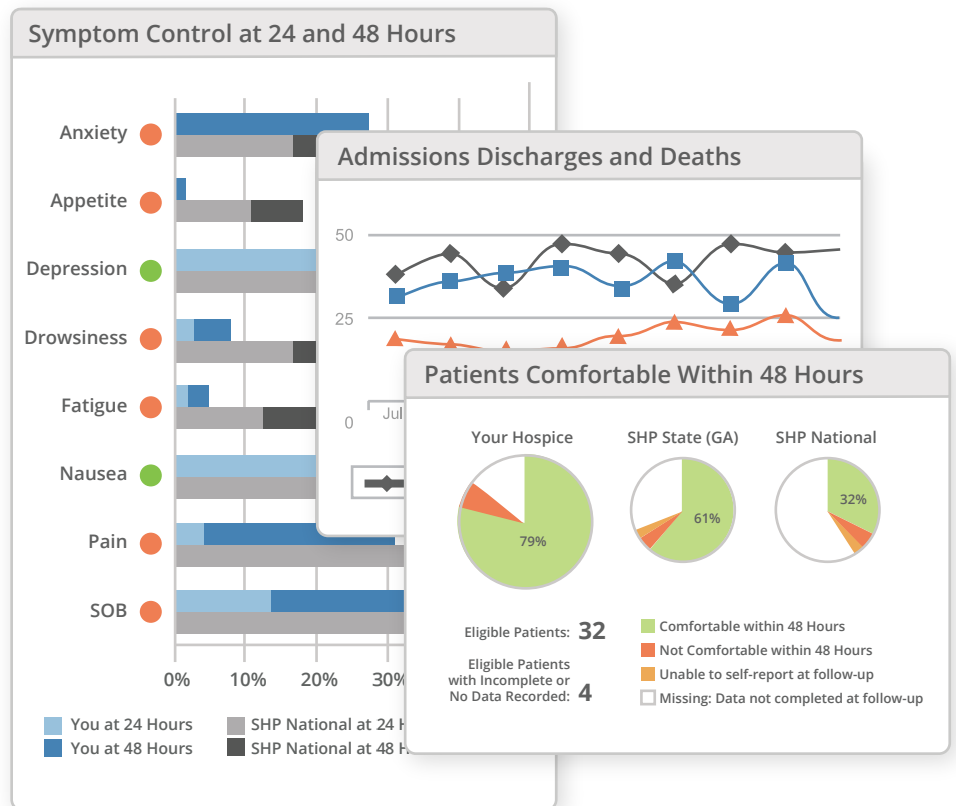
SHP offers an automated, real-time data solution to help your hospice manage and maintain quality performance and comply with CMS regulations. We help you manage the unmanageable by combining your QAPI, Hospice Item Set (HIS), and CAHPS® Hospice performance into one easy-to-use dashboard.

SHP for Hospice brings a level of transparency to your organization that drives the necessary accountability required to improve performance, increase patient and caregiver satisfaction, and remain competitive in local and national markets. Your data is available in real-time, so you can see how you are performing today, instead of waiting for quarterly published reports.

1,380+
hospices are using
SHP to manage
their documentation
and performance

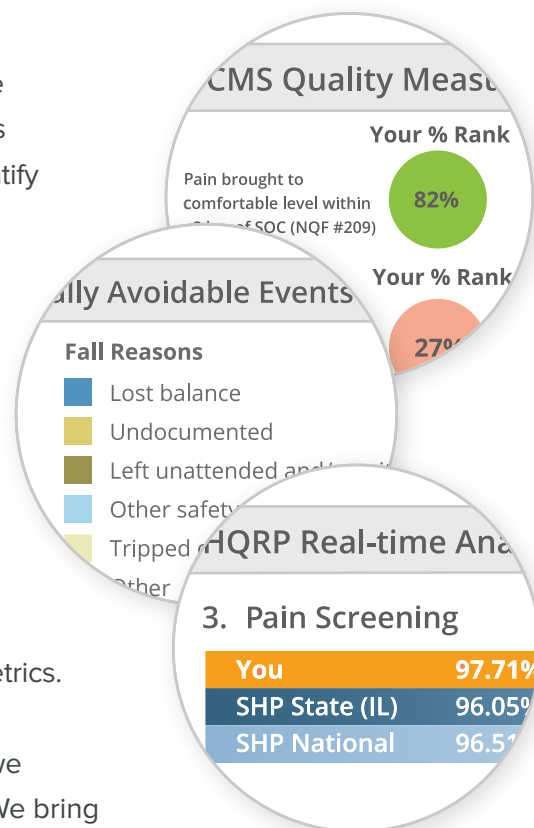
“With SHP, clinical leadership and MDs have real-time information which enables them to make timely plan of care changes that improve symptom control and improve satisfaction.”

Chief Operating Officer
Optum Palliative and Hospice Care



A fully automated solution for your hospice

- ✔ **Performance improvement.** Our program brings you a real-time view of your organization's performance as compared to SHP's largest-in-the-industry benchmarking database. We help you identify areas for improvement to continuously strengthen quality and stay competitive in your local market.
- ✔ **Automated data collection.** No need for manual data entry! We work with all major hospice software vendors to make data gathering and uploads automatic.
- ✔ **Easy management of multiple reporting requirements.** We work with your software vendor to gather and organize data into actionable information. Our real-time reports meet mandatory reporting requirements across all key performance metrics.
- ✔ **Integrated CAHPS® surveys.** As an approved CAHPS® vendor, we provide all of your performance metrics in one reporting suite. We bring you insights on individual clinician performance, share with you patient comments, and show trends over time.



About SHP

Strategic Healthcare Programs (SHP) is a leader in performance improvement for post-acute care providers. Our healthcare data analytics and benchmarking provide real-time, actionable performance metrics that drive daily decisions. Since 1996, SHP has helped more than 5,000 organizations nationwide, from small rural hospices to public companies, raise the bar for healthcare performance.



Strategic Healthcare Programs

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Our Support Team is Legendary in the Industry

Your dedicated SHP Customer Manager provides one-on-one support to help you maximize your use of the program. As your main contact, they not only solve your issues in a timely and friendly manner, they help you succeed.